

# HEALTH & DENTAL PLAN APPLICATION

**\*All applicants must complete Parts A, B, C and D.**  
**\*All applicants must complete and sign Applicant's Declaration.**

For Manulife Financial Use Only.  
Keyed \_\_\_\_\_  
Approval \_\_\_\_\_

WSF

Agent ID

Logo ID

## Part A • General Information

Applicant's Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Initial \_\_\_\_\_ Health Card Number \_\_\_\_\_

Apt. Number \_\_\_\_\_ Street Number and Name \_\_\_\_\_ Home Telephone ( ) \_\_\_\_\_

City or Town \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_ Occupation \_\_\_\_\_

Co-Applicant's Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Co-Applicant's Occupation \_\_\_\_\_

Applicant's Office Telephone ( ) \_\_\_\_\_ Co-Applicant's Office Telephone ( ) \_\_\_\_\_

Applicant's E-mail \_\_\_\_\_ Co-Applicant's E-mail \_\_\_\_\_

If additional information is required, how may we contact you?  Home  Office  E-mail Best time to call \_\_\_\_\_ AM PM

Are you now covered or did you recently have employer group health insurance coverage?  Yes  No

If "Yes" please indicate:

Group Plan Number \_\_\_\_\_ ID Number \_\_\_\_\_

Insurance Company \_\_\_\_\_ Date Benefits Ended \_\_\_\_\_ (DD/MM/YYYY)

Group Plan Number \_\_\_\_\_ ID Number \_\_\_\_\_

Insurance Company \_\_\_\_\_ Date Benefits Ended \_\_\_\_\_ (DD/MM/YYYY)

### Note for Quebec residents:

Is this application intended to replace your current coverage?  Yes  No

If you intend to replace your current coverage, do not cancel your existing coverage. Manulife Financial may not be able to issue a policy where replacement of an existing insurance product is intended.

Beneficiary designation for payment of Accidental Death & Dismemberment benefit (in the case of death, if no beneficiary designation is made, benefits will be payable to the estate):

I hereby designate the individual(s) named as beneficiary(ies) on this application to receive any death benefit payable with respect to the coverage applied for. If no beneficiary is designated, benefits will be payable to the Estate.

### Applicant's Beneficiary

Name \_\_\_\_\_

Relationship to Applicant \_\_\_\_\_

% of Benefit \_\_\_\_\_

### Co-Applicant's Beneficiary

Name \_\_\_\_\_

Relationship to Co-Applicant \_\_\_\_\_

% of Benefit \_\_\_\_\_

If you designate a beneficiary under the age of 18, benefits will be paid into court or to the Public Trustee, unless a trustee is appointed, except in Quebec where benefits will be paid directly to the tutor or administrator of the beneficiary and no trustee may be appointed.

Name of Trustee \_\_\_\_\_ Name of Trustee \_\_\_\_\_

Relationship to Applicant \_\_\_\_\_ Relationship to Co-Applicant \_\_\_\_\_

### For Quebec residents only:

In the province of Quebec, any designation of a spouse as a beneficiary is irrevocable unless stipulated to be revocable. (Check box below if designation is to be revocable.)

I hereby declare and stipulate that the beneficiary designation made in this form is revocable.  I hereby declare and stipulate that the beneficiary designation made in this form is irrevocable.

## Part B • Plan Choice

Remember: Your Plan Choice applies to all family members.

I/We apply for the following Health Plan:

- |  |  |
|--|--|
| <input type="checkbox"/> Base Health and Dental Plan*  | <input type="checkbox"/> Base Dental Plan*   |
| <input type="checkbox"/> Bronze Health and Dental Plan | <input type="checkbox"/> Bronze Dental Plan* |
| <input type="checkbox"/> Silver Health and Dental Plan | <input type="checkbox"/> Silver Dental Plan* |
| <input type="checkbox"/> Gold Health and Dental Plan   | <input type="checkbox"/> Gold Dental Plan*   |

\*These plans do not require completion of the Medical Questionnaire of this application.

**\*All applicants must complete Parts A, B, C and D.**

**\*All applicants must complete and sign the Applicant's Declaration.**

## Part C • Payment Options

**Initial Payment:** I/We hereby authorize Manulife Financial to debit the initial two (2) months' premium, \$ \_\_\_\_\_, using my/our:

Option #1  Pre-Authorized Debit (PAD)

Option #2  Credit Card Account

**Subsequent Payments** will be made by:

Option #1  Pre-Authorized Debit (PAD)

PAD Billing Frequency:  Monthly  Semi-Annually (2% discount)  Annually (4% discount)

**Important: For verification purposes, we require a sample cheque marked 'VOID'. Please complete Part D.**

Option #2  Credit Card Account

Credit Card Billing Frequency:  Monthly  Semi-Annually  Annually

**Please note: Billing frequency discounts are not available for credit card payment options. Please complete Part D.**

Option #3  Direct Billing

Direct Billing Frequency:  Semi-Annually (2% discount)  Annually (4% discount)

## Part D • Payment Information and Authorization

### Credit Card Option Payment Information & Payment Authorization

I/We hereby authorize Manulife Financial to make a withdrawal from my/our account on or about the first business day of each month in which insurance premiums are due. This Authorization may be terminated by either Manulife Financial or by me/us through written notice. Manulife Financial may terminate coverage or change the method of payment to another qualifying method should a withdrawal be refused for any reason and the financial institution shall in no way be held liable should such an event occur. A \$25.00 fee will be charged for all NSF (Non-Sufficient Funds) transactions.

Credit Card:  Visa  MasterCard  American Express

Card Number \_\_\_\_\_ Expiry Date \_\_\_\_\_ (MM/YYYY)

Name of Cardholder \_\_\_\_\_ Signature of Cardholder \_\_\_\_\_

Second Signature if Joint Account \_\_\_\_\_ Dated \_\_\_\_\_ (DD/MM/YYYY)


### Pre-Authorized Debit (PAD) Payment Information & Payment Authorization

Please use the following banking information:

From the cheque used to make the first payment

**OR**

As follows: (only complete the table below if you do not have a void cheque)



MEMO \_\_\_\_\_

⑈ 108 ⑈ ⑆ 0 1 2 2 5 4 0 ⑆ 000 1 1 0 0 1 1 1 ⑈

The illustration shows the MICR encoding used on standard cheques. The labels help you identify the codes to enter in the following table.

Transit number	Institution number	Account number
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Transit Number \_\_\_\_\_ Institution Number \_\_\_\_\_ Bank Account Number \_\_\_\_\_

Financial Institution \_\_\_\_\_ Address \_\_\_\_\_

Joint Accounts: Is this a joint account requiring only one signature?  Yes  No

**If more than one signature is required on withdrawals issued against the account, both account holders must sign this authorization.**

**Non-Chequing Accounts:** Since approval from my/our financial institution is required for pre-authorized payments from accounts with no chequing privileges, I/we have made prior arrangements to allow for pre-authorized payments from my/our account. Enclosed is a withdrawal slip that has been stamped by my/our financial institution allowing withdrawals to be made from my/our non-chequing account.

I/We authorize Manulife Financial to make monthly automatic withdrawals from my/our bank account **on or about the first business day of each month** for monthly insurance premiums due on or after the date I/we sign this authorization. Withdrawals from my/our account may be for variable amounts, as they may change in accordance with my/our insurance contract and as required to administer my/our policy. **I/We waive the right to receive further notice of the amount and date of each automatic withdrawal from my/our account.** If the bank or financial institution does not honour an automatic monthly withdrawal the first time it is presented for payment, Manulife Financial may attempt to withdraw that payment again within 30 days. Manulife Financial reserves the right to ask for an alternative method of payment if payment is not honoured. All one-time or automatic withdrawals from my/our bank account will be treated as personal withdrawals as defined by the Canadian Payments Association in Rule H-1. I/We or Manulife Financial may end this agreement at any time by giving 10 days' written notice. I/We understand that cancelling this PAD agreement may result in loss of insurance coverage unless Manulife Financial receives another form of payment. Any refund of premium paid pursuant to this authorization shall be made to the policy owner.

You may obtain a sample cancellation form by contacting your financial institution or through [www.cdnpay.ca](http://www.cdnpay.ca). If you have any questions about withdrawals from your bank account, contact us at 1-800-268-3763, or more\_info@manulife.com or write to us at Manulife Financial, PO Box 670, Stn Waterloo, Waterloo, Ontario N2J 4B8.

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any PAD withdrawal that is not authorized or is inconsistent with this PAD agreement. To obtain a form for a Reimbursement Claim, or for more information on your recourse rights, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

Signature of Cardholder \_\_\_\_\_ Dated \_\_\_\_\_ (DD/MM/YYYY)

Second Signature if Joint Account \_\_\_\_\_ Dated \_\_\_\_\_ (DD/MM/YYYY)

Account Holder Address (if different from Applicant) \_\_\_\_\_

# Medical Questionnaire – Page 3

Based on your or your family’s medical history, coverage may be declined or modified to exclude certain conditions or be given a higher premium. Coverage will commence no earlier than the first of the month following final approval of this application.

**Additional medical information may be required to underwrite your application.**

**If you require more space to complete any part of this application, please attach a separate sheet, signed and dated.**

**\*All applicants must complete and sign the Applicant’s Declaration.**

Quebec residents may detach and mail the Medical Questionnaire portion to the insurer.

If you are detaching and mailing your Association Health and Dental Medical Questionnaire to Manulife Financial separately, please complete the following:

Applicant’s Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Initial \_\_\_\_\_ Home Telephone ( ) \_\_\_\_\_

## Section A • Individuals To Be Covered

FIRST NAME	LAST NAME	HEALTH CARD NUMBER	CODE	SEX	BIRTH DATE	AGE	SMOKER? NO. OF CIGARETTES DAILY	HEIGHT (cm/inch)	WEIGHT (kg/lb)	WEIGHT CHANGE IN LAST YEAR		REASON FOR WEIGHT CHANGE
										GAIN	LOSS	
APPLICANT			00		DD MM YYYY							
CO-APPLICANT			01									
DEPENDENT CHILD			02									
DEPENDENT CHILD			02									
DEPENDENT CHILD			02									
DEPENDENT CHILD			02									

## Section B • Treating Qualified Health Care Practitioner

**Must be completed for all plans except Base Health & Dental, Base Dental, Bronze Dental, Silver Dental and Gold Dental.**

Name and Telephone Number of Present Primary Health Care Provider / Physician (who holds the majority of your medical records) and any other Qualified Health Care Practitioners consulted (if none, print “none”):

Primary Health Care Provider	For Applicant	For Co-Applicant	For Dependand(s)
Name of Primary Health Care Provider			
Telephone Number of Primary Health Care Provider			
Date of last consultation			
Reason for last consultation			
Diagnosis made			
Treatment given			

Name and Telephone Number of any other Qualified Health Care Practitioner consulted or referred to: \_\_\_\_\_

Name of person who consulted other Practitioner: \_\_\_\_\_

Date and reason for consultation: \_\_\_\_\_

## Section C • Simplified Underwriting Questionnaire

**Must be completed in full for all plans except Base Health & Dental, Base Dental, Bronze Dental, Silver Dental and Gold Dental.**

Have you, your co-applicant or any listed dependand(s):

1. Been disabled and/or unable to perform normal daily activities from any cause for at least 2 consecutive weeks within the last 5 years?  Yes  No
2. Consulted or been advised to consult a Qualified Health Care Practitioner about or had any known indication of a medical condition or complaint within the last year?  Yes  No
3. Sustained any injury or been treated for any medical condition that requires or has required the services of a Qualified Health Care Practitioner at least once per year within the last 2 years?  Yes  No
4. a) Been advised to use a medication or treatment for a chronic and/or recurring medical condition;  Yes  No  
 b) Used any medication or treatment for 20 or more days within the past year;  Yes  No  
 c) Expect to use any medication or treatment within the next 3 months.  Yes  No

Note: Medications used for birth control or to treat minor ailments like cold or flu are not to be considered “Yes” when answering this question.

5. Been diagnosed with any medical illness, condition or disease, or been advised by a Qualified Health Care Practitioner to have an investigation, surgery or seek hospitalization? (Do not include any minor ailments such as the cold or flu.)  Yes  No

**If any questions in Section C are answered “Yes,” please complete Section D in full.**

# Medical Questionnaire – Page 4

Based on your or your family's medical history, coverage may be declined or modified to exclude certain conditions or be given a higher premium. Coverage will commence no earlier than the first of the month following final approval of this application.

**\*All applicants must complete and sign the Applicant's Declaration.**

## Section D • Medical Declaration

- Have you, your co-applicant or any listed dependant(s) ever consulted a Physician or Qualified Health Care Practitioner about, been treated for or had any known indication of: (✓ "Yes" or "No" to all questions)
 

a) High Blood Pressure, High Cholesterol, any Circulatory or Blood Disorder <input type="checkbox"/> Yes <input type="checkbox"/> No b) Heart or Blood Vessel Disorder, Heart Murmur, Chest Pain, Angina, Stroke or Transient Ischemic Attack (TIA) <input type="checkbox"/> Yes <input type="checkbox"/> No c) Back, Neck, Disc, Hip or Knee Pain or Disorder, Fibromyalgia, Osteoporosis, Osteopenia, Chronic Pain, Paralysis, Weakness or Numbness, or any other Musculoskeletal Disorder <input type="checkbox"/> Yes <input type="checkbox"/> No d) Digestive System Disorder, Crohn's Disease, Ulcerative Colitis, Liver Disease or Disorder including Hepatitis or Hepatitis Carrier State <input type="checkbox"/> Yes <input type="checkbox"/> No e) Mental, Nervous, Emotional or Neurological Disorder including Depression, Anxiety, Attention Deficit Disorder or Stress <input type="checkbox"/> Yes <input type="checkbox"/> No f) Alcohol or Drug Abuse, or any Addiction <input type="checkbox"/> Yes <input type="checkbox"/> No g) Allergies, Asthma, Bronchitis, Respiratory Disorder, Shortness of Breath or Sleep Apnea <input type="checkbox"/> Yes <input type="checkbox"/> No	h) Immune Disorder including testing for Acquired Immune Deficiency Syndrome (AIDS), Human Immunodeficiency Syndrome (HIV) <input type="checkbox"/> Yes <input type="checkbox"/> No i) Arthritis, Rheumatism or Rheumatoid Arthritis <input type="checkbox"/> Yes <input type="checkbox"/> No j) Cancer, Tumor, Cyst, Polyp or any Growth <input type="checkbox"/> Yes <input type="checkbox"/> No k) Skin Disorder <input type="checkbox"/> Yes <input type="checkbox"/> No l) Breast Disorder, Menopause, Reproductive Disorder, Infertility or Assisted Conception <input type="checkbox"/> Yes <input type="checkbox"/> No m) Bladder, Kidney or Prostate Disorder or other Genitourinary Disorder <input type="checkbox"/> Yes <input type="checkbox"/> No n) Headaches or Migraines <input type="checkbox"/> Yes <input type="checkbox"/> No o) Diabetes, Endocrine Disorder, Pituitary or Thyroid Disorder or Lupus <input type="checkbox"/> Yes <input type="checkbox"/> No p) Eye or Ear Disorder <input type="checkbox"/> Yes <input type="checkbox"/> No q) Any other Complaint, Condition, Disease or Disorder <input type="checkbox"/> Yes <input type="checkbox"/> No Please specify: _____ _____
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- Have you, your co-applicant or any listed dependant(s) ever been treated for, hospitalized or had any known Physical Impairments, Congenital Abnormality, Medical Condition, Injury, Disease or Disorder **not stated above**?  Yes  No
- Have you, your co-applicant or any listed dependant(s) ever been advised to have an investigation, hospitalization or surgery which has **not been completed**, or are awaiting any tests or test results?  Yes  No
- Have you, your co-applicant or any listed dependant(s) ever been on disability or been unable to perform normal daily activities for a minimum of 2 weeks within the last 5 years?  Yes  No
- If any "Yes" answers to questions 1 to 4 of Section D, please give explanation below:

Question No.	Name of Individual	Illness/Condition/Diagnosis	Date Diagnosed	Duration	Name and Telephone Number of Qualified Health Care Practitioner and/or Hospital Providing Treatment	Current Status of Condition

- Are you, your co-applicant or any listed dependant(s) currently using or expect to use in the next 3 months, or have you discontinued use in the last 3 months any drug, medication, serum or other treatment?  Yes  No  
 If "Yes", provide details below:

Name of Individual	Name of the Drug/Medication/Serum/Treatment	Condition Being Treated	Strength and Daily Dosage of the Drug/Medication/Serum	Length of Time on This Drug/Medication/Serum/Treatment

- Are you, your co-applicant or any listed dependant(s) pregnant?  Yes  No  
 If "Yes", Name \_\_\_\_\_ Due Date \_\_\_\_\_ (DD/MM/YYYY)

## Notice on Privacy and Confidentiality

The specific and detailed information requested on the application form is required to process the application. To protect the confidentiality of this information, Manulife Financial will establish a "financial services file" from which this information will be used to process the application, offer and administer services and process claims. Access to this file will be restricted to those Manulife Financial employees, mandataries, administrators or agents who are responsible for the assessment of risk (underwriting), marketing and administration of services and the investigation of claims, and to any other person you authorize or as authorized by law. These people, organizations and service providers may be in jurisdictions outside Canada, and subject to the laws of those foreign jurisdictions. Your consent to the use of personal information to offer you products and services is optional and if you wish to discontinue such use, you may write to Manulife Financial at the address shown below. Your file is secured in our offices. You may request to review the personal information it contains and make corrections by writing to: Privacy Officer, Affinity Markets, Manulife Financial, P.O. Box 4213, Station A, Toronto, Ontario M5W 5M3.

## Applicant's Declaration • All Applicants Must Complete This Section

**This plan is underwritten by The Manufacturers Life Insurance Company.**

- Check here if you do not wish to receive further information and material on Manulife Financial's products.

I/We hereby acknowledge that the statements contained herein are true and complete, and together with any other forms signed by me/us in connection with this application, form the basis for any policy issued hereunder. I/We hereby authorize any licensed physician, medical practitioner, hospital, pharmacy, clinic or other medically related facility, any insurance company, agent, broker, market intermediary, plan sponsor or third party administrator (where applicable), any government agency, investigative or security agency or any other organization or person that has any records or knowledge of me/us or my/our health, or the health of any member of my/our family to be insured under this plan, to provide any such information to Manulife Financial or its reinsurers for the purpose of this application, any policy issued hereunder and any subsequent claim. I/We further authorize Manulife Financial to consult this application and its existing files for this purpose. I/We understand and agree that any injury that occurred or any medical condition, the signs of which first appeared on or before the date of this application, may not be covered by my/our policy and that a failure to disclose such information could result in denial of a claim and/or the cancellation or modification of my/our policy. Manulife Financial reserves the right to recover any claims paid due to any failure to disclose any injury or medical condition that existed on or before the date of this application. I/We acknowledge receipt of and agree with Manulife Financial's Notice on Privacy and Confidentiality. I/We understand and agree that coverage shall not become effective until the first of the month following final approval. I/We hereby designate the individual(s) named as beneficiary(ies) to receive any Accidental Death and Dismemberment proceeds payable. A photocopy of this signed authorization shall be as valid as the original.

Signed at _____	Signature of Primary Applicant _____	Dated _____ (DD/MM/YYYY)
Signed at _____	Signature of Co-Applicant _____	Dated _____ (DD/MM/YYYY)

## Advisor's Report • For Advisor/Agent Use Only

You confirm that you have disclosed the following information to the applicant:

- the name of the company or companies you represent
- that you receive commissions for the sale of life and accident and sickness insurance products and may receive bonuses, invitations to conferences or other incentives; and
- any conflicts of interest you may have with respect to this transaction.

Your name (first, middle initial, last)	Advisor code	Signature ✱
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Please send the completed application to:

<b>For Regular Mail:</b> Manulife Financial P.O. Box 670 Stn Waterloo Waterloo, ON N2J 4B8	<b>For Courier:</b> Manulife Financial 500 King Street Affinity Markets New Business Delivery Station 500-GB Waterloo, ON N2J 4C6
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Note: If you are contracted through a MGA/National Account firm, please forward the completed application to their office.

The Association Health and Dental Plan is offered through Manulife Financial (The Manufacturers Life Insurance Company).

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